



Hi5 Furniture, Inc.

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WARRANTY POLICY

The following Hi5 Furniture warranty applies to products manufactured after November 3, 2008.

This warranty is given to the initial purchaser and is valid for as long as the product is owned by the initial purchaser. The warranty, which runs from the date of manufacture, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If a product is defective, and if written notice of the defect is given to Hi5 Furniture within the Applicable Warranty Period, Hi5 Furniture at its option will either repair or replace the defective product with a comparable component or product. Defective product shall be returned at the discretion of Hi5 Furniture and all returns must be authorized in writing in advance including a Return Materials Authorization Number. Hi5 Furniture assumes no responsibility for delivery or labor charges. Freight charges for defective products and parts will be covered by Hi5 Furniture within the 48 continental United States with the method of shipping at Hi5 Furniture's discretion. The limited Lifetime Warranty applies to all products except as listed below:

Electrical Products: One (1) year

High wear parts such as wood veneers, glides, casters, springs, adjustable work surface mechanisms, folding mechanisms, flipping mechanisms, and cast iron bases: One (1) year

Non-standard products: One (1) year

Third party supplied products: Suppliers Warranty

All items should be inspected at two month intervals for missing glides, loose screws, broken or cracked welds, loose or unseated columns, etc. All specifications are subject to change without notice.

This warranty does not apply to damage caused by a carrier, alterations to the product not expressly authorized by Hi5 Furniture. It also does not apply to "Customer's Own Material" (i.e. material supplied by the customer that is not a standard Hi5 Furniture product offering) used in the manufacture of Hi5 Furniture products. Hi5 Furniture does not warranty the matching of color, grain or texture except to within commercially acceptable standards. A Product will not be considered defective and Hi5 Furniture will not be obligated to replace it, if the product is not installed or used as recommended by Hi5 Furniture.